



GPO Box 700  
Canberra ACT 2601  
1800 800 110

[ndis.gov.au](http://ndis.gov.au)

Ms Lynn Russell  
National Director  
Invisible Disabilities Australia  
[admin@invisibledisabilities.com.au](mailto:admin@invisibledisabilities.com.au)

Dear Ms Russell

Thank you for your letter of 20 February 2020 to the Hon. Stuart Robert MP, Minister for the National Disability Insurance Scheme, regarding your photo communication card. The Minister has asked me to reply to you on his behalf.

I understand a National Disability Insurance Agency (NDIA) staff member has previously advised you that the card would be classified as a low cost Assistive Technology (AT) item. I can confirm that this is correct and would come under the Assistive Products for Personal Care & Safety registration group.

National Disability Insurance Scheme (NDIS) participants who have funds in their 'consumables' budget can purchase low cost AT items from any provider if they have their funds self-managed or plan-managed. Participants have full choice and control over how this funding is used, so the plan itself would not need to include specific provisions for the communication card.

Alternatively, if you wish to supply the items to participants whose NDIS plan funds are Agency-managed by the National Disability Insurance Agency (NDIA), your organisation would need to register as a NDIS provider under the "Assistive Products for Personal Care & Safety" registration group. Information on becoming a registered NDIS provider can be found at: <https://www.ndis.gov.au/providers/becoming-ndis-provider>

I trust this information is of assistance to you.

Yours sincerely

A handwritten signature in black ink, which appears to read 'Bernadette Levett', is placed below the 'Yours sincerely' text.

Bernadette Levett  
Branch Manager  
Specialist Markets

19 March 2020